



# Refund Policy

<b>Policy – Payment of fees</b>			
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<b>Revised</b>	Refund Policy	<b>Revision Info.</b>	V2: 23.02.20
<b>Other info.</b>		<b>Revision</b>	Yearly
<b>Related Parties</b>			
All member of the Club – refer to relevant sections			
<b>Requirements</b>			
Available to all members (& parents) when paying deposit and balance of fees. <i>Available on Club website.</i>			

## 1 Introduction

Clear clarification of expectations regarding payment of fees, including deposit.

### 1.1 Purpose

To ensure there is clear understanding from all relevant parties relating to the payment of deposit and fees paid to the Club.

### 1.2 Scope

#### **Deposit**

To register for trials and position within a team, a player is required to pay a deposit. This secures the position of that player prior to the season commencing.

**Existing Players** – by paying the deposit, you secure a position (pending any disciplinary issues).

**New Players** – by paying a deposit you are committing to the Club and able to attend trials. New positions within the Club are dependent upon the existing players not returning.

#### **Balance of fees**

Once a player has been registered for a season, refunding of that registration is **not permitted**. The Club conforms with most other NFP associations in retaining the registration fee if a player withdraws after registration.

Registering to play denotes an ongoing commitment for the season and is relied upon by the club to carry out significant pre-season administration and selection process. Player withdrawals after registration are disruptive to team selection/coaches and create considerable work for coordinators.

The club will only refund fees if the withdrawal is due to extenuating



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circumstances that are medically related and can be sustained by a doctor's certificate. *Please note a medical certificate does not automatically result in a refund of registration fees.*

Any request for refund of fees must be forwarded for the attention of the Club Treasurer by post or e-mail [treasurer@ringwoodcitysc.com.au](mailto:treasurer@ringwoodcitysc.com.au), providing all relevant information relating to the request.

For the avoidance of doubt, refunds are **not** given for:

- 1 Dislike of the team into which the player has been selected
- 2 Dislike of the allocated coach
- 3 Unavailability to train at the allocated time/day
- 4 Preferences not being met eg: not playing with friends
- 5 Dislike of the grade in which the team is playing in
- 6 Dislike of the low team number designated
- 7 Other sport/social commitments
- 8 Change of mind by players/parents
- 9 Parent/coach given lower ranked team than expected

## 1.3 Other related information

### **Payment of deposit**

*Position deposit is non refundable, unless a player is **not** provided a position within the Club.*

### **Summary**

- Generally speaking any costs incurred by the club will not be refunded.
- Only Refund requests caused by exceptional circumstances (e.g. serious illness or injury) will be considered by the Club committee on an individual basis.
- Where a player's registration is withdrawn by the Club for breaches of the RCSC Codes of Conduct or any FV or FFA Code of Conduct, no refund will be paid.

## 2. Timeline

*Refund policy to be held on website*

Payment of non-refundable deposit  
Player Trials – offer of position in team  
Payment of balance of registration  
Season commencement – no pay, no play

## 3. Out of Scope

### **Players in multiple teams**

*Danielle Hine, RCSC Secretary*

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Where a player wishes to play in multiple teams the following must apply;

Payment of fees: Duplicate fees are payable as the player is taking position of another potential member

### **Other info**

Please refer to the FV website for further info;